



# IQ WORKSHOP MODULE

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## PREFACE

This is the IQ Workshop Module guide for IQ Business & IQ Enterprise software systems.

The document will aid in the configuration of the IQ Workshop Module for it to function correctly.

Although every effort has been made to keep this IQ Workshop Module document up to date, some of the screen examples may not be 100% the same as the ones reflected in previous versions of IQ Enterprise. This is due to the continuous development and improvement of IQ Enterprise.

Unfortunately, there will be a discrepancy from time to time. We do apologize for the inconvenience that it may cause. T.

Should you feel that the IQ Workshop Module document is inadequate or requires further explanation or more and better examples, please feel free to email us.

We would love to have some feedback to improve the IQ Workshop Module document in some way or another.

Regards,

IQ Retail (PTY) LTD



# CONTENTS

IQ WORKSHOP MODULE	5
REGISTER FOR WORKSHOP MODULE	5
Registration Email	
SETUP	
MODULE PARAMETERS (DEFAULT TABLES)	
Vehicle Make	9
Vehicle Model	
Vehicle Colour	
Vehicle Opcodes	
Vehicle Allocations	
Vehicle Mandatory	
FUNCTIONALITY	
VEHICLE MAINTENANCE	
Add A Vehicle	
Vehicle History	
JOB AMENDMENTS	
Creating A New Job Card	
Invoicing Of Job Card	
Outwork	
SEARCH REGISTRATION	
SEARCH CELL NUMBER	
SEARCH EMAIL ADDRESS	
REPORTS	
Job Progress Reports	
Job History Reports	



# **IQ WORKSHOP MODULE**

The IQ Workshop Module is for the motor vehicle industry. It will allow users to add vehicles to their database and book vehicles in for work that needs to be carried out. Vehicle history is kept, enabling the user to provide statistics to manufacturers and clients. The IQ Workshop Module will work as job cards, but with added detail for vehicles.

This module is an add-on module that requires additional licencing and registration. You will only get access to the IQ Workshop Module, when you have received the additional registration.

iQ IQ Enterprise	e: TEST											_	Х
Processing	Debtors	Creditors	Stock	Ledger	Utilities	Support	Point of Sale	CRM	Workshop	Windows	Help	Shortcuts	

## **REGISTER FOR WORKSHOP MODULE**

Contact the Sales Department at IQ Retail for the latest prices on the software.

Select the Support Menu Option  $\rightarrow$  Register IQ Enterprise.

Tick the box for 'Register' IQ Workshop under Module Details.

ackage Details			Module Details		
			Module Name	Is Registered	Register/UnRegiste
IQ Package Current System	IQ Enterprise		Envices - AMS Gateway Report Writer - ADO	N N	N
System	IQ Enterprise	~	Services - OneOne Loyalty Alacrity Data Uploads IQ CRM	N N N N N	KKK
Version	2018.0.0.0		IQ API		
Initial Run Trial Period End Date	20/04/2017 20/05/2017	~			
Request Trial Extention Licenses Registered	Tick For Yes 3				
Maximum Licenses Used	2	* *			
Edition Registered	2018				
Edition Requested	2018	•	٢		
2			Back		

If the Save & Export option is used, email the reg.txt file to registration@igretail.co.za.

If the Save & E-mail is used, select the button at the bottom of the screen.



	END-USER LICENCE AGREEMENT				
٨	IOTE : Do not continue with the installation or continue to use the software until you have read this End-User Licence Agreement.				
NTROD	UCTION				
1.1.	This End-user Licence Agreement ("the agreement") is available on the website www.igrefail.co.za where the program is purchased online or packaged with the program and its				
1.2.	documentation so that you may read it before downloading the program online or opening the sealed diskette package. If you commence with downloading the program via the internet; open the diskette package, or if the envelope seal is tampered with, or you continue with the				
1.2.	in you commence with dowindowing the program via the internet, open the disketed package, or in the envelope sears tampered with, or you commende with the installation, Ng Retail (PV) Ltd will assume you have read and agree to the terms and conditions of the agreement.				
instalation, to ketal (PV) Lto will assume you have read and agree to the terms and conditions of the agreement. 1. If you are NOT in agreement with any terms or conditions contained in the agreement, return the unopened package to the Seller from which you have purchased it					
	for a refund of the purchase price less a small handling charge.				
DEFINIT	IONS				
2.1.	"IQ Retail" shall mean IQ Retail (Proprietary) Limited, First Floor, Rhino House, 23 Quantum Road, Technopark, Stellenbosch, 7600, the legal distributor of the program.				
2.2.	"the USER" shall mean the original purchaser, either an individual, company or other legally constituted entity.				
2.3.	"PROGRAM" shall mean the software and related manuals and materials supplied in this package.				
2.4.	"COMPUTER" shall mean the single computer on which these programs are used.				
2.5.	"LICENCE" shall mean this agreement and the rights and obligations created hereunder by the local copyright laws.				
2.6.	"IQ RETAIL SYSTEMS LIBRARY" shall mean IQ Retail programs other than the programs supplied with this package.				
2.7.	"NETWORK MODULES" shall mean "program" designed for a single Local Area Network System with multiple workstations.				
2.8.	"SITE LICENCE" shall mean licensing rights for multiple single-user computers belonging to one individual, company, or other legally constituted entity.				
	☑ I agree to the Terms and Conditions in the End User Licence Agreem				

The End User Licence Agreement will appear on the screen. You must agree to the Terms and Conditions in the End User Licence Agreement by ticking the box and selecting the Accept button to continue to the e-mail setup screen and send the email as per normal.

Please send the Proof of Payment for the registration to payments@iqretail.co.za.

After payment has been received, the registration will be sent back to the listed email in the registration details.

#### **REGISTRATION EMAIL**

You will receive an email, save the reg.txt attachment to e.g. Desktop.

Example of email below:



Company Details E-Mail Addresse	s Package Details Reseller Details				
Package Details			Module Details		
			Module Name	Is Registered	Register/UnRegister
IQ Package	IQ Enterprise		Services - AMS Gateway Report Writer - ADO	$\mathbf{\Sigma}$	
Current System	IQ Enterprise		Services - OneOne Loyalty	$\sim$	
System	IQ Enterprise	$\sim$	Alacrity Data Uploads		
				KK	
Version	2018.0.0.0		IQ API		
Initial Run	20/04/2017	$\sim$			
Trial Period End Date	20/05/2017	$\sim$			
Request Trial Extention	Tick For Yes				
Licenses Registered	3	* *			
Maximum Licenses Used	2	*			
Licenses Requested	3	•			
Edition Registered	2018				
Edition Requested	2018	*			
			<		>
			Back Next		
About	Advanced				<u>S</u> ave & E-Mail

Re-type the confirmation code (remember it is case sensitive) and select OK.

You are about to import a registration file! This will OVERRIDE any current registration data!						
Are you sure you want to do this?						
System Code:	176688					
Your Code:	176688					
Please re-type the confirmation code above and click OK to continue.						
		<u>o</u> k				

Go back to where the reg.txt file was saved and open it.

Recent places	🛅 reg			
Desktop				
Libraries				
Computer				
Network				
	<			>
	File name:	reg	-	Open
	Files of type:	IQ Registration Files	-	Cancel
	Information		$\times$	
	(i) Import	Successful. Please restart IQ Retail - Enter	orise.	
		ОК		



# SETUP

Select the Utilities Option  $\rightarrow$  Setup  $\rightarrow$  Company Details  $\rightarrow$  Default Settings (1) tab.

Tick the boxes for 'Update Work in Progress in Ledger 'and 'Save history in **Workshop** Module' and select the Accept button at the bottom of the screen.

Company Details Company Logo	Control Numbers Default Settings	s (1) Default Settings (2) Enterprise Settings Closing Dates I			
Default Settings - Page 1					
	To quickly find	d an option, start typing. Up and down arrows move between hig			
Print Debtor Receipts	re query inte	Force Negative stock check in RTS			
Print Creditor Payments		Enable stock custom line colours			
Enable Cascading Items		Allow preview on documents			
Enable Cascading Rems	3	Do credit control on sales orders			
Disable Serials in Job Ca	arde	Disable sales order control on COD Accounts			
Strict Serial Number Che					
Enable Colours and Size		Update work in progress in ledger			
Ask for password contin	· · · ·	Disable Credit Limit Check in Quotes			
Do Sellprice Maintenance	-	Disable Credit limit Check in Job Cards			
Automatically print Labe		Disable Credit limit Check in Sales Orders			
Print GRV Labels after P	Purchase Order Processing	Show Line Comments in Invoicing			
Automatically print new	Shelf Talkers	Show Line Comments in Credit Notes			
Control both weight and	d Units	Show Line Comments in Sales Orders			
Enable multiple stock wa	arehouses	Show Line Comments in Purchase Orders			
Stock Warehouse per lin	ne Item	Show Line Comments in Quotes			
Enable Stock Lookup De	escription Generator	Show Line Comments in Job Cards			
Check terms in Sales		Show Line Comments in GRV's			
Show all prices in Invoici	sing	Show Line Comments in RTS's			
Post All Invoices/Credit	notes to POS	Enforce Price Lists if they exist			
Lock Date in Processing		Save History In Processing Module			
Invoice Date defaults to	o Sales Order Date	Automatically Log Off Supervisor after Invoice			

## **MODULE PARAMETERS (DEFAULT TABLES)**

Select the Utilities Option  $\rightarrow$  Setup  $\rightarrow$  Module Parameters (Default Tables)  $\rightarrow$  Workshop Tab.

Debtors	Creditors	Stock	Ledger	General	Services	Processing	CRM	API	Workshop	
				۲	) Vehicle Ma	ake				
				С	) Vehicle Mo	odel				
				С	) Vehicle Co	olour				
				С	) Vehicle Op	ocodes				
				С	) Vehicle All	ocations				
				С	) Vehicle Ma	andatory				

This is where you will setup the vehicle make, model, colour, opcodes and allocations. Add or amend all vehicle setup data in the Module Parameters. If a vehicle make or model has not been defined, you won't be able to use it.

Vehicle Mandatory fields can be defined, which will be required fields when vehicle information is captured in vehicle details. In other words, these fields must be filled in before the system will accept the data.

## **VEHICLE MAKE**

This option is used to setup the vehicle makes that will be accepted in the system.

manuracturer iD	Manufacturer		
1	OPEL		
2	MAZDA		
3	NISSAN		
4	BMW		
5	RENAULT		
6	HONDA		
7	KIA		
8	ΤΟΥΟΤΑ		
9	FORD		

MANUFACTURER ID	A Manufacturer ID is automatically added to each vehicle manufacturer captured in the system.
MANUFACTURER	The Manufacturer of the vehicle. This field is limited to 15 characters.
BUTTON FUNCTIONALITY	CLOSE         Allows you to close the screen.         ADD         Allows you to add a new vehicle manufacturer. Press F10 to save the newly added vehicle manufacturer.         Image:



## **VEHICLE MODEL**

This option is used to setup the vehicle models per make, that will be accepted in the system.

Manufacturer	Model	
FORD	FIESTA 1.0 TITATIUM	
FORD	IKON 1.6 AMBIENTE	
FORD	KUGA 2.0 TDCI TITANIUM	
FORD	BANTAM 1.6	
HONDA	CIVIC VTEC	
KIA	RIO 1.4 TEC	
MAZDA	MX5	
NISSAN	350 Z	
NISSAN	370 Z	
OPEL	ASTRA 1.6 TURBO	
OPEL	ADAM 1.4T SPORT	
OPEL	CORSA 1.6 OPC	
RENAULT	CLIO GT LINE 1.2 TURBO	
ΤΟΥΟΤΑ	COROLLA 1.6	
ΤΟΥΟΤΑ	TAZZ 1.3	

Γ	
MANUFACTURER	A Manufacturer is selected from the drop-down menu (already created) manufacturers.
MODEL	The Model description of the vehicle. This field is limited to 35 alpha-numeric characters.
BUTTON FUNCTIONALITY	CLOSE         Allows you to close the screen.         ADD         Allows you to add a new vehicle model. Select the appropriate Vehicle         Manufacturer from the drop-down menu and type the model description in.         Press F10 to save the newly added vehicle model.         Manufacturer         Model:         Selection         ESC Cancel         F10 Accept         FDIT         Allows you to edit the vehicle model description. Press F10 to save the changes made.         DELETE         Allows you to delete a vehicle model. Please ensure that this vehicle model is not used in any table anymore, before it is deleted.



## **VEHICLE COLOUR**

This option is used to setup the vehicle colours that will be accepted in the system.

Ve	hide Colour			
Π	Colour ID Colour			^
	0 WHITE			
	1 BLACK			
	2 BROWN			
	3 BLUE			
	4 RED			
	5 MAROON			
	6 GREY			
	7 SILVER			
	8 YELLOW			
	9 GREEN			
Þ	10 ORANGE			
				~
		Add	Edit	

COLOUR ID	A Colour ID is a user value added to each vehicle colour captured in the system.
COLOUR	A description of the colour of the vehicles.
BUTTON FUNCTIONALITY	CLOSE
	Allows you to close the screen.
	ADD
	Allows you to add a new colour. Type in a numerical Colour ID and then type in the colour description. Press F10 to save the newly added vehicle colour.
	Id:
	Selection ESC Cancel F10 Accept
	EDIT
	Allows you to edit the vehicle colour. Press F10 to save the changes made.
	DELETE
	Allows you to delete a vehicle colour. Please ensure that this vehicle colour is not used in any table anymore, before it is deleted.



### **VEHICLE OPCODES**

This option is used to setup the vehicle operational codes that will be accepted in the system. Manufacturers provide predefined operational codes that must be loaded to enable the user to revert information on.

Г	Opcodes				
Γ	Numbe	r Description			^
	1001	15000km			
	1002	30000km			
	1003	45000km			
	1004	60000km			
	1005	75000km			
	1006	90000km			
	1007	105000km			
	1008	120000km			_
	1009	135000km			
	1010	150000km			
					v
		20ose	Add	Edit	Delete

NUMBER	A Number is added to each vehicle operational code captured in the system. The number is limited to 4 alpha-numeric characters.
DESCRIPTION	A description of the operational code provided for the vehicles.
BUTTON FUNCTIONALITY	CLOSE         Allows you to close the screen.         ADD         Allows you to add a new operational code. Type in an operational code number and then type in the operational description. Press F10 to save the newly added operational code.         Number:         Description:         Selection         ESC Cancel         F10 Accept         EDIT         Allows to edit the operational code. Press F10 to save the changes made.         DELETE
	Allows you to delete an operational code. Please ensure that this operational code is not used in any table anymore, before it is deleted.



## **VEHICLE ALLOCATIONS**

This option is used to setup the vehicle allocations that will be accepted in the system. In other words, which team is working on the vehicle.

1001       Team 1         1002       Team 2         1003       Team 3         1004       Team 4         1005       Team 5	Number	Description	
1003 Team 3 1004 Team 4	1001	Team 1	
1004 Team 4	1002	Team 2	
	1003	Team 3	
1005  Team 5			
	1005	Team 5	

NUMBER	A Number is added to each vehicle allocation captured in the system. The number is limited to 4 alpha-numeric characters.
DESCRIPTION	A description of the allocations of the vehicles. In other words, which team is working on the vehicle.
BUTTON FUNCTIONALITY	CLOSE Allows you to close the screen.
	Allows you to add a new vehicle allocation. Type in a vehicle allocation number and then type in the vehicle allocation description. Press F10 to save the newly added vehicle allocation.
	Number:     Image: Concel       Description:     Image: Concel       Selection     F10 Accept
	EDIT Allows you to edit the vehicle allocation. Press F10 to save the changes made. DELETE Allows you to delete a vehicle allocation. Please ensure that this vehicle allocation is not used in any table anymore, before it is deleted.



#### **VEHICLE MANDATORY**

Mandatory fields can be defined to assist the user to ensure data integrity. A mandatory field is a required field that must be filled in before the system will accept the data.

In the Workshop Module, the Vehicle Registration Number is always a mandatory field.

You can select other fields by setting them up in Module Parameters  $\rightarrow$  Workshop  $\rightarrow$  Vehicle Mandatory.

Double click on the field name to select the mandatory field. The fields' colour will change to green to indicate that it is set as a mandatory field. On the Vehicle Maintenance screen the Mandatory fields will be highlighted in red.

#### VEHICLE MANDATORY SETUP

me     Colour       idress     Earbox       Idpone     Kiometers (KM)       Idpone     Vehicle Usage       vehicle Type     vehicle Type       gistration Number     Previous Service       rial Number     Next Service (Date)       gistration Date     Next Service (Hours)       gistration Cittle     Selling Dealer       policy Number     Dolicy Number       ar     Date Sold	ame     Colour       ddress     Gearbox       kilometers (kM)     Kilometers (kM)       elphone     Vehicle Usage       vehicle Type     Vehicle Type       gistration Number     Previous Service       erial Number     Next Service (Date)       ngine Number     Next Service (Hours)       SoC Code     Gearbox       ear     Image: Market Sold       ake     Image: Market Sold
Idress     Gearbox       Kilometers (KM)     Kilometers (KM)       Illphone     Vehide Usage       vehide Type     vehide Type       getration Number     Previous Service       gistration Date     Next Service (Date)       gistration Date     Next Service (Hours)       gist Number     Next Service (Hours)       gist Number (VIII)     Selling Dealer       D Code     Ocide Sold	ddress       gearbox         kilometrs (kM)       kilometrs (kM)         ellphone       vehide Usage         mail       vehide Type         egistration Number       Previous Service         egistration Date       vehide Type         erial Number       Next Service (Date)         ngine Number       Next Service (Hours)         sol Code       Selling Dealer         ear       policy Number         ake       policy Code         iake
Idress     Gearbox       Kilometers (KM)     Kilometers (KM)       Illphone     Vehide Usage       vehide Type     vehide Type       getration Number     Previous Service       gistration Date     Next Service (Date)       gistration Date     Next Service (Hours)       gist Number     Next Service (Hours)       gist Number (VIII)     Selling Dealer       D Code     Ocide Sold	ddress       gearbox         kilometrs (kM)       kilometrs (kM)         ellphone       vehide Usage         mail       vehide Type         egistration Number       Previous Service         egistration Date       vehide Type         erial Number       Next Service (Date)         ngine Number       Next Service (Hours)         sol Code       Selling Dealer         ear       policy Number         ake       policy Code         iake
iliphone     Vehide Usage       vail     Vehide Type       gistration Number     Previous Service       gistration Date     Next Service (Date)       rial Number     Next Service (VM)       gine Number     Next Service (Hours)       aasis Number (VIN)     Selling Dealer       O Code     Policy Number       ar     Date Sold	eliphone     vehide Usage       mail     vehide Usage       egistration Number     vehide Type       egistration Date     vehide Type       erial Number     vehide Cate       ngine Number     vehide Cate       fassis Number (VTIV)     vehide Cate       SO Code     ear       ake     opcode       iake     vehide Cate
ail     Vehide Type       gistration Number     Previous Service       gistration Date     Next Service (Date)       rial Number     Next Service (KM)       gine Number     Next Service (Hours)       aasis Number (VIN)     Selling Dealer       O Code     Policy Number       ar     Date Sold	mail     Vehicle Type       egistration Number     Previous Service       egistration Date     Image: Comparison of the type       erial Number     Image: Comparison of the type       ngine Number     Image: Comparison of the type       nasis Number (VIIV)     Image: Comparison of type       SO Code     Image: Comparison of type       ear     Image: Comparison of type       take     Image: Comparison of type
gistration Number     Previous Service     Image: Comparison Date       gistration Date     Image: Comparison Date     Next Service (Date)       rial Number     Next Service (VM)       gine Number     Next Service (Hours)       assis Number (VIN)     Selling Dealer       O Code     Policy Number       ar     Date Sold	egistration Number   egistration Date   egistration Date   erial Number   ngine Number   Next Service (Date)   Next Service (QM)   Next Service (Hours)   Selling Dealer   Policy Number   Date Sold   Jake   odel
gistration Date     Image: Constraint of the service (Date)     Image: Constraint of the service (Date)       rial Number     Next Service (QM)     Image: Constraint of the service (Hours)       gine Number     Next Service (Hours)     Image: Constraint of the service (Hours)       assis Number (VIN)     Selling Dealer     Image: Constraint of the service (Hours)       D Code     Policy Number     Image: Constraint of the service (Hours)       ar     Date Sold     Image: Constraint of the service (Hours)	egistration Date     Image: Comparison of the comparison o
inial Number     Next Service (KM)       gine Number     Next Service (Hours)       aasis Number (VIN)     Selling Dealer       O Code     Policy Number       ar     Date Sold	initial Number     Next Service (KM)       ngine Number     Next Service (KM)       hassis Number (VIIV)     Next Service (Hours)       Sol Code     Policy Number       Bate Sold     Image: Code       Idake     Image: Code
rial Number Next Service (KM)	erial Number     Next Service (KM)       ngine Number     Next Service (Hours)       hassis Number (VIN)     Selling Dealer       SO Code     Policy Number       aar     Date Sold       lake     Opcode       indel     Image: Allocation Code
assis Number (VIN)     Selling Dealer       D Code     Policy Number       ar     Date Sold	hassis Number (VTN)     Selling Dealer       SO Code     Policy Number       ear     Date Sold       lake     Opcode       image: Allocation Code     Image: Allocation Code
D Code     Policy Number       ar     Date Sold	SO Code         Policy Number           ear         Date Sold           lake         Opcode           odel         Image: Allocation Code
ar Date Sold	ear Date Sold  Date So
ar     Date Sold       ke     Opcode       idel     Allocation Code	odel 🗸 🗸 Allocation Code
ke Opcode main Allocation Code main Allocation Code	odel 🗸 🗸 Allocation Code
Allocation Code	
	ngine Capacity (CC)
gine Capacity (CC)	

#### IN VEHICLE MAINTENANCE

General Details						7		
Account Number	D-018000000000	-	Engine Capacity (CC)	1600				
Name			Fuel Type	Petrol	$\sim$	•		
Address			Colour	Maroon	$\sim$	•		
			Gearbox	Manual	$\sim$			
			Kilometers (KM)	95000				
Postal Code		-	Vehicle Usage	Private	$\sim$			
Cellphone			Vehicle Type	PC - Passenger Vehicle	$\sim$			
Email			Previous Service	01/11/2016	•	I		
Registration Number	CF199348	-	Next Service (Date)	23/08/2018	•	I		
Registration Date	29/04/2014	J	Next Service (KM)					
Serial Number	00000009999999999999		Next Service (Hours)			-		
Engine Number	00000009999999999999	0	Selling Dealer	Test		-		
Chassis Number (VIN)	00000009999999999999	0	Policy Number	Test001		-		
ISO Code	000000099999999999999	0	Date Sold	25/04/2016	•	Ī	Captured Date	
Year	2014		Opcode	1001 - 15000km	$\sim$		Captured User	
Make	FORD	/	Allocation Code	1002 - Team 2	$\sim$		Edited Date	02/03/2018 12:02:23
Model	IKON 1.6 AMBIENTE	/					Edited User	1

# FUNCTIONALITY

Vehicle information can be saved on the database. This allows for vehicles to be booked in for work to be carried out, without having to capture all information for a vehicle every time it comes for a service.

From the IQ main menu  $\rightarrow$  Workshop  $\rightarrow$  Vehicle Maintenance.



## **VEHICLE MAINTENANCE**

This is the database of all the vehicles that have been captured on your system.

		Sort Ord	ler			Available	Filters		
	Ret	() Regi	stration Number			Clear Filte 2010 Veh			
			lumber						
		○ Vehic	de Make						
AUTO	RegNum	AccNum	Name		Address1		Address2		<u> </u>
	6 1	D-005	Debtor with Rep						
-	7 2	D-008	COD Client						
-	3 CF000000	D-008	COD Client						
	4 CF009009	D-000	Debtor with Detail	,	PO Box 123		Hollywood		
	1 CF111111	D-001	Normal Vat Client	,	PO DOX 125		riollywood		
	5 CF199348		Debtor - Job Workshop Module Testing		PO Box1		REGION		
-	2 CF222222	D-01800000000000000000000000000000000000	Debtor vith Details		PO Box 1 PO Box 123		Hollywood		
¢								,	*
	_						~A.a		
<u>S</u> elect	t Visible Fields			Vehicle History	Export	Add	Edit	Delete	

#### SORT ORDER

The vehicle information in the grid can be sorted in Registration number order, Vin number order or Vehicle Make order.

#### **AVAILABLE FILTERS**

All filters created and saved for specific information from the Deliveries and Collections Maintenance screen, are listed under available filters. Double click on the filter to activate it and double click on "Clear Filter" to show all information again.



GRID	INFORMATION
------	-------------

REGISTRATION NO	The Registration number of the vehicle.				
YEAR	The year the vehicle was manufactured.				
MANUFACTURER	The manufacturer of the vehicle.				
MODEL	The model of the vehicle.				
COLOUR	The main colour of the vehicle.				
KILOMETERS	The odometer reading of the vehicle.				
ENGINE NO	The engine number of the vehicle.				
VIN NO	The VIN number of the vehicle.				
NEXT SERVICE	The planned date of the next service.				

BUTTON FUNCTIONA						
SELECT VISIBLE FIELDS	This option enables the user to change the visible information on the screen.					
FILTER	This option allows the user to filter for specific information on this screen. <b>NOTE</b> : The filter options are case-sensitive, meaning that if the description was captured as capital letters, the filter option also must be entered as capital letters.					
VEHICLE HISTORY	The Vehicle history option allows the user to design, preview and print all the jobs previously completed for the selected vehicle.					
EXPORT	The Export option allows the user to export a list of vehicles in the following formats: .CSV (comma separated), TXT, HTML, XML and XLS (Excel).					
ADD	The Add option allows the user to add a new vehicle to the database.					
EDIT	The Edit option allows the user to edit existing information on a selected vehicle.         It also allows the user to see a list of all previous history of the vehicle.         Vehicle Detail:       Vehicle Histor:         General Detail:       Vehicle Mitter:         Numer:       Po 1000000000000000000000000000000000000					
DELETE	The delete option allows the user to remove vehicle information from the database. Please ensure that there are no outstanding transactions before deleting the vehicle.					

#### BUTTON FUNCTIONALITY



## ADD A VEHICLE

Account Number	D-018000000000 ~	Model	IKON 1.6 AMBIENTE V			
Name	Debtor - Job Workshop Mod	Engine Capacity (CC)	1600	1		
Address	PO Box1	Fuel Type	Petrol 🗸 🗸	1		
	REGION	Colour	Maroon 🗸			
	BUSINESS PARK	Gearbox	Manual 🗸 🗸			
	CITY	Kilometers (KM)	95000	]		
Postal Code	9999					
Cellphone	0821234567	Mandatory field	s are highlighted I			
Email		in red. They mus	st be completed			
Registration Number	CF199348	before the data	will be accepted.			
Registration Date	29/04/2014					
Serial Number	00000009999999999999	Next Service (Hours)		1		
Engine Number	00000009999999999999000	Selling Dealer	Test	1		
Chassis Number (VII	<mark>4)</mark> 000000009999999999999000	Policy Number	Test001	1	Captured Date	05/09/2017
ISO Code	00000009999999999999000	Date Sold	25/04/2016 💌	1	Captured User	1
Year	2014	Opcode	1001 - 15000km 🗸		Edited Date	09/03/2018 09:01:54
Make	FORD V	Allocation Code	1002 - Team 2 🛛 🗸		Edited User	2 CASHIER

#### **GENERAL DETAILS**

GENERAL DETAILS	
ACCOUNT NUMBER	If there is a debtors account linked to the owner of the vehicle, it can be selected. For cash account customers, the account number can be left blank.
NAME	The vehicle owner's name or the name of the company or person responsible for payment for the account.
ADDRESS	Address if the owner or company.
POSTAL CODE	Postal Code of the debtor.
CELLPHONE	Cell phone number of the contact person. <b>NOTE</b> : We suggest that you make this a mandatory field, as this is one of the easy search fields for the vehicle.
EMAIL	Email address of the contact person. <b>NOTE</b> : We suggest that you make this a mandatory field, as this is one of the easy search fields for the vehicle.
REGISTRATION NUMBER	The Registration Number is the number that identifies the specific vehicle and proves who owns it and where it has been registered. This number is limited to 10 alpha-numeric characters. <b>NOTE</b> : The Registration number of the vehicle defaults the be a mandatory field.
REGISTRATION DATE	The Registration Date is the first date the vehicle was registered on this registration number.
SERIAL NUMBER	The Serial Number is an identification number of the vehicle. This number is limited to 20 alpha-numeric characters.
ENGINE NUMBER	The Engine Number is the number of the engine of the vehicle. This number is limited to 30 alpha-numeric characters.



CHASSIS NUMBER (VIN)	The Chassis Number is the number of the chassis of the vehicle. This number is limited to 30 alpha-numeric characters.
ISO CODE	The ISO Code is used to identify the control that activates the road vehicle stability control system and indicate its operational status. This number is limited to 30 alpha-numeric characters.
YEAR	The Model year of the vehicle. In other words, the year in which the vehicle was manufactured.
МАКЕ	The make of the vehicle.
MODEL	The model of the vehicle.
ENGINE CAPACITY (CC)	Engine capacity of the vehicle (measured in liters – 2000 for 2 litre))
FUEL TYPE	Does this vehicle run on petrol, diesel or is it a hybrid?
COLOUR	The main colour of the vehicle.
GEARBOX	Is it a manual or automatic gearbox?
KILOMETERS (KM)	The kilometre reading on the odometer.
VEHICLE USAGE	What this vehicle is used for: private use, business, fleet or other.
VEHICLE TYPE	You must choose between a Commercial vehicle and a Passenger vehicle.
PREVIOUS SERVICE	The date the previous service was done.
NEXT SERVICE (DATE)	The date the next service is planned.
NEXT SERVICE (KM)	Description of the next service. If this previous service was i.e. 30000km service the next service will be 45000km.
NEXT SERVICE (HOURS)	Some vehicles are serviced by hours worked (i.e. tractors).
SELLING DEALER	The dealer who sold this previously owned vehicle.
POLICY NUMBER	If the client has a service contract, the policy number can be captured here.
DATE SOLD	The date this vehicle was sold to the current client.
OPCODE	The opcode will be selected when the vehicle is booked in for the service. If the vehicle is not yet booked for a service, you can leave this field open.
ALLOCATION CODE	The Team responsible for the vehicle's service is selected when the vehicle is booked in. If the vehicle is not yet booked for a service, you can leave this field open.
CAPTURED DATE	The date the vehicle information was captured on the system.
CAPTURED USER	The user that captured the vehicle information on the system.
EDITED DATE	The date the vehicle information was edited on the system.
EDITED USER	The user that edited the vehicle information on the system.
BUTTON FUNCTIONALITY	CANCEL Cancel changes made on the screen without saving and exit the screen. ACCEPT Save changes made on the screen and exit the screen.



## **VEHICLE HISTORY**

UMBER	ACCNUM	NAME	DOCUMENT	SupplierDocNo	BRANCH DBI	RANCH DOCTYPE	INVDATE	ORL
15	D-000	Debtor with Details	JOB61		000	J	24/08/2017	24/0
16	D-018000000000	Debtor - Job Workshop Module Testing	JOB63		000	J	07/09/2017	07/0
18	D-000	Marlon Dane Lawn	JOB65		000	J	11/09/2017	11/0
19	D-000	Marlon D Lawn	JOB56		000	J	11/09/2017	23/0
23	D-000	Marlon Dane Lawn	JOB66		000	J	12/09/2017	11/0
24	D-018000000000	Debtor - Job Workshop Module Testing	JOB68		000	J	18/09/2017	18/0
28	D-018000000000	Debtor - Job Workshop Module Testing	JOB71		000	J	30/12/1899	19/0
33	D-018000000000	Debtor - Job Workshop Module Testing	JOB80		000	J	30/12/1899	13/1
34	D-018000000000	Debtor - Job Workshop Module Testing	JOB80.1		000	J	30/12/1899	13/1
35	D-018000000000	Debtor - Job Workshop Module Testing	JOB80.2		000	J	30/12/1899	13/1
36	D-018000000000	Debtor - Job Workshop Module Testing	JOB80.3		000	J	30/12/1899	13/1
37	D-018000000000	Debtor - Job Workshop Module Testing	JOB80.4		000	J	30/12/1899	13/1
38	D-018000000000	Debtor - Job Workshop Module Testing	JOB71.1		000	J	13/10/2017	19/0
43	D-0180000000000	Debtor - Job Workshop Module Testing	JOB81		000	J	30/12/1899	13/1
44	D-018000000000	Debtor - Job Workshop Module Testing	JOB82		000	J	30/12/1899	13/1
45	D-018000000000	Debtor - Job Workshop Module Testing	JOB86		000	J	30/12/1899	17/1
46	D-0180000000000	Debtor - Job Workshop Module Testing	JOB86.1		000	J	30/12/1899	17/1
47	D-0180000000000	Debtor - Job Workshop Module Testing	JOB84		000	J	30/12/1899	13/1
48	D-0180000000000	Debtor - Job Workshop Module Testing	JOB80.5		000	J	30/12/1899	13/1
49	D-0180000000000	Debtor - Job Workshop Module Testing	JOB84.1		000	J	09/03/2018	13/1
								>

All jobs previously done on the selected vehicle are listed on the Vehicle History Tab.

BUTTON	FUNCTIONALITY
--------	---------------

CANCEL	The cancel option allows you to close the Vehicle Maintenance, without saving any changes made to the Vehicle information.
VIEW INVOICE	The View Invoice option allows you to view the invoice for a selected job previously processed.
АССЕРТ	The Accept option allows you to Accept all changes made to all the vehicle information. This button works for the vehicle details screen.

## **JOB AMENDMENTS**

Processing	Debtors	Creditors	Stock Ledg	er Utilities	Support	Point of Sale	CRM	Workshop	Windows	Help	Shortcuts
<b>Vehicle</b>	Job	Search		Search Email	Reports						
Waintenance	Amendments	-		Address	Ť						
		Works	hop								

The Job Amendments are completed each time a vehicle is booked or brought in for a service or for work to be done on the vehicle. These job amendments work as job cards where parts, labour and outwork is captured and invoiced.

The Job Amendments allow the user to capture exactly what must be done and you can keep track of where the job is in the process by looking at the status. The Job Status is colour coded to make it easy to identify the status of a job.

iQ	Retail	Sort Order Account Account Nam Job Number Order Numbe Order Date		tion Number ıber	Show Which  Current  History	Sale CRM Select Layout Default Layout Job Card Layou Dot Matrix Layo Summary Layou WIP Item Audit User Defined - 1	ut	ws Help	Shortcuts –	= X
Data - Multiselec	t [OFF]									
DOCUMENT	ORDERNUM	Vehicle_RegNum	ACCNUM	NAME			INVDATE Vehicle_Yea	Vehicle_Make	Vehicle_Model	^
▶ JOB80.6		CF199348	D-0180000000000	Debtor - Job W	orkshop Module	Testing	30/12/189 2014	FORD	IKON 1.6 AMBIENTE	
JOB81.1		CF199348	D-018000000000		orkshop Module		30/12/189 2014	FORD	IKON 1.6 AMBIENTE	
JOB82.1		CF199348			orkshop Module		30/12/189 2014	FORD	IKON 1.6 AMBIENTE	_
JOB85 JOB86.2		CF199348 CF199348	D-018000000000 D-0180000000000		orkshop Module orkshop Module	-	30/12/189 2014 30/12/189 2014	FORD FORD	IKON 1.6 AMBIENTE IKON 1.6 AMBIENTE	- 11
٢										*

#### SORT ORDER

The Sort order allows the user to sort the existing jobs into any of the following sequences: Account, account Name, Job Number, Order Number, Order Date, Invoiced Date, Registration Number, Vin Number or Vehicle make.

#### SHOW WHICH

CURRENT	The current option will show all the current job cards, which means any new job card that is created will display under the current option.
HISTORY	The history option will show all the job cards that have been completed or the ones that were deleted from current. This means that is a job card is completed, it will move to the historical view automatically. Once a job is deleted from current, it will be listed under the history option.

#### SELECT LAYOUT

The Select Layout option allows the user to preview any of the existing jobs on six different layouts.



#### **AVAILABLE FILTERS**

All filters created and saved for specific information from the Job Amendments screen, are listed under available filters. Double click on the filter to activate it and double click on "Clear Filter" to show all information again.

#### DATA

DOCUMENT	The document is the job number which is automatically allocated to each job as it is created.
ORDERNUM	The order number field is used for the job card purpose. In other words, if the job requires additional parts or components, this order number field is used to tie up the job with the purchase order.
VEHICLE_REGNUM	The registration number of the vehicle.
ACCNUM	The account number of the client or owner of the vehicle.
NAME	The name of the client or owner of the vehicle, as it is stored on the system.
VEHICLE_YEAR	The model year of the vehicle.
VEHICLE_MAKE	The make of the vehicle.
VEHICLE_MODEL	The model of the vehicle.
VEHICLE_CHASSISNUM	The chassis number (VIN) of the vehicle.
ORDDATE	The order date, the date the job is started.
INVDATE	The invoice date, the date the invoice is processed for the job. This date will only reflect once the selected job has been invoiced.
TOTAL	The total field shows the total costing amount of the job in progress. This field will change if any modifications or new items are added to the job.
VEHICLE_NEXTSERVICE	The planned date for the next service of this vehicle.

#### **BUTTON FUNCTIONALITY**

VISIBLE FIELDS	This option enables the user to change the visible information on the screen.
EXPORT	The Export option allows the user to export a list of jobs in the following formats: .CSV (comma separated), TXT, HTML, XML, XLS (Excel) and IQ XML.
FILTER	This option allows the user to filter for specific information on this screen. <b>NOTE</b> : The filter options are case-sensitive, meaning that if the description was captured as capital letters, the filter option also must be entered as capital letters.
SEARCH	The search option allows the user to search for specific information on the grid.
USER DATA	The user data option is only available if the user has setup user defined data. The user defined data is additional information that has been setup in Module Parameters $\rightarrow$ General and captured by selecting a job and selecting this button.
PROCESSING	This option allows you to tell the system which process you want to perform on a job card, create a new job card, edit, delete, copy, invoice or import an existing job card. Is there Outwork to be done on a job card?



	NEW			
	To create a new job, select the New option. (We will explain later in this document how to create a new job.)			
	EDIT			
	The Edit option allows you to edit any existing job.			
	DELETE			
	The delete option allows you to delete either a completed or uncompleted job. When a job is deleted, the system moves it to the job history.			
	СОРУ			
	The copy option allows you to create a new job by copying an existing job.			
	INVOICE			
	The Invoice option allows you to invoice any of the existing jobs straight from the job card screen. (See later in this document more about invoice).			
	OUTWORK			
	The outwork option is for sending jobs to other suppliers. This option allows you to keep track of repair jobs that were sent to other suppliers.			
	Example: If a vehicle needs bodywork for an insurance claim, this option will be used for this purpose. (See later in this document how Outwork works)			
	IMPORTS			
	The Import option allows you to import job card information.			
JOB STATUS	The job Status option tells you where in the process the vehicle or job card is. The Job status is colour coded to enable you to identify the status easily:			
	1. Vehicle Booked-In Beserved			
	2. Work In Progress Booked-In			
	3. Waiting For Parts Work in Progress Waiting For Parts			
	4. Vehicle Cleaning Service Cleaning Service			
	S. venicle concerton, benvery			
	Once any of these options have been selected for a job, the status of the job updates automatically.			
REPORT OPTIONS	The Report Options allow you to Preview, Print, Design or Email the selected job card.			

## **CREATING A NEW JOB CARD**

To add a new job to be done on a vehicle: from the IQ main menu  $\rightarrow$  Workshop  $\rightarrow$  Job Amendments  $\rightarrow$  Processing  $\rightarrow$  New.

A new job card will appear. The job card has three main areas Document details with customer account information and the Workshop Details that is divided into Vehicle Details and Job Details.

**NOTE**: The new Job Card will always default to the Cash Account and the debtors account will only change once the registered vehicle is selected and it belongs to a debtor on the system.

#### DOCUMENT DETAILS

The Document Details tab is where you select the client or owner of the vehicle's information.

**NOTE**: The job Card defaults to the CASH account information, you must click on the .... next to the account number to select another account.



IQ TRAINING	?	×
Please Select Price Method  Recheck Account Pricing  Use Existing Prices		
ESC Cancel	<u>Accept</u>	

Select the "Recheck Account Pricing" option, which will allow you to select the appropriate debtor from the dropdown menu next to the Account No.

#### OR

You can select the vehicle on Workshop details. If the vehicle is linked to a debtors account, the account information on account details will automatically change to the debtors account information.

Processing	Debtors	Creditors	Stock	Ledger	Utilities	Support	Point of Sale	CRM	Workshop	Window	/s Help	Shortcuts	-	∎ X
Document Details														
Account Details Account No CA Name and Addre Cash Account fo	ASH01 ss Details		Jobcard John Delivery Order N Service		12/03/2018	s <u>-</u>				~	Totals Jobcard Indus (  Yes Warehouse Internal Order N	○ No		~
Tel Email VAT	Jobcar Disc %			Note No							Goods Total Discount Amnt Vat Amount Total Quantity			0.00 0.00 0.00 0.00
Code *		Description						Type Ur	nit Price	Qty 0.00	Disc %	Total		0.00
														Y
Total Material Total Labour			0.00							Promotio Total	n Discount	Calculat	e Promoti	ons 0.00 0.00
Supervisor Logoff	Import F7	Long Desc. F8	Item Details	्र्रे <u>A</u> mendmer	nts		CRM		Delete Zero Ite	ems Flash	F6 Acce	pt		

ACCOUNT NO	The account no is the account number of the customer. Select the Debtor customer from the debtors list.
ADDRESS DETAILS	The address details of the debtor customer. These details are obtained from the debtors' master file. Details can be captured manually if required for cash customers.
TEL	The telephone number information is obtained from the Debtors master file, or it can be captured manually.
EMAIL	The email address information is obtained from the Debtors master file, or it can be captured manually.



VAT	The VAT number information is obtained from the Debtors master file, or it can be captured manually.
JOBCARD DISC %	The Jobcard Discount % is discount allowed on the total amount of the transaction, also known as document discount.

Document Details Workshop Details					
Account Details	Jobcard Details		Additional Details	Totals	
Account No D-018000000000 ~	Jobcard Date	17/10/2017 💌	Store Department	Jobcard Inclusive	
Name and Address Details				Yes	No
Debtor - Job Workshop Module Testing▼	Jobcard Number	JOB85.1			
	Delivery Method				
	Order Number			Warehouse	1 ~
	Service Advisor	1 ~		Internal Order No	
Tel				Goods Total	6042.00
Email	Jobcard Memo			Discount Amnt	0.00
VAT	Delivery Note No			Vat Amount	742.00
Jobcard 0.00				Total Quantity	3.00

JOBCARD DATE	The job card date is the date the job card is opened.
JOBCARD NUMBER	If it is a new job card, this number will be greyed out. The job card number is automatically allocated once the job card is accepted.
DELIVERY METHOD	
ORDER NUMBER	The order number provided can be captured in this field.
SERVICE ADVISOR	Select the service advisor from the drop-down menu.
JOBCARD MEMO	Capture a memo if required in this field.
DELIVERY NOTE NO	A delivery note number can be captured in this field.
STORE DEPARTMENT	If the store is divided into different departments, the appropriate department can be selected from the drop-down menu.
TOTALS – JOBCARD INCLUSIVE	YES
	If Yes is selected it means that the line totals displayed are inclusive of VAT.
	NO
	If No is selected it means that the line totals displayed are exclusive of VAT.
WAREHOUSE	The warehouse option allows you to select a warehouse so that when the items are sold or used for a job and the job card is converted to an invoice, the goods will be sold from that warehouse.
INTERNAL ORDER NO	The internal order number can be used for any internal orders in the company.
GOODS TOTAL	The Goods total displays the total of all the goods on the current job card, exclusive of VAT. This field will be automatically updated.
DISCOUNT AMNT	The discount amount field displays the discount amount automatically, if there was discount given on the full job card value.
VAT AMOUNT	The VAT amount field displays the total vat amount of the full value of the specific job card. The Vat Amount field will automatically be populated with the value.
TOTAL QUANTITY	The total quantity of stock items and hours labour used for this job card transaction.



	Code	Description	Туре	Unit Price	Qty	Disc %	Total	/
	016	Coilovers - Ford Ikon/Figo	PO	5 814.00	1.00	0.00	5 814.0	0
Þ	LAB001	Labour Cost	PO	114.00	2.00	0.00	228.0	0
								,
					]		Calculate Promotions	
-	otal Material	5814.00			) <b>(</b> omotion Disco	punt		

TOTAL MATERIAL	The total amount for the material used for this job card transaction.
TOTAL LABOUR	The total amount for labour for this job card transaction.
CALCULATE PROMOTIONS	If there were any items that had running promotions on, select this button to apply the calculation of the promotions.
PROMOTIONAL DISCOUNT	The total amount of promotional discount on this job card transaction.
TOTAL	The total is the amount due by the customer.

#### **WORKSHOP DETAILS – VEHICLE DETAILS**

Docum	ment Details   Workshop Details General Details - Account: Debtor - Job Workshop Module Testing							
>		CF199348 V	Serial Number	00000009999999999999999	Next Service (KM)		Tank	
History	Registration Date	29/04/2016 💌	Engine Number	00000009999999999999	Next Service (Hrs)		· ·	
Ξ	Year	2014	Chassis Number (VIN)	0000000999999999999	Selling Dealer	Test	Empty 1/4	1/2 3/4 Full
ails	Manufacturer	FORD	ISO Code	00000009999999999999	Policy Number	Test001		
Det	Model	IKON 1.6 AMBIENTE	Kilometers (KM)	95000	Date Sold	25/04/2016 💌	Radio O Yes	No
lot	Engine (CC)	1600	Vehicle Usage	Private	Opcode	1001 - 15000km 🗸	Tools	() NO
s	Fuel Type	Petrol	Vehicle Type	PC - Passenger Vehicle	Allocation Code	1002 - Team 2 🗸 🗸	Yes	No
Deta	Colour	Maroon	Previous Service	01/11/2016 💌			Spare Wheel	
cle	Gearbox	Manual	Next Service	23/08/2018 💌			<b>○Yes</b>	No
Vehi								
Vehicle	Gearbox	Manual	Next Service	23/08/2018			() Yes	() No

REGISTRATION NO	If the vehicle is already registered on your database, select the appropriate vehicle from the drop-down menu next to the field. If this vehicle has not yet been captured on the database, select the webicle has not yet been captured on the database webicle has not yet been captured on the has not yet been captured on the database webicle has not yet been captured on the database webicle has not yet been captured on the database webicle has not yet been captured on the database webicle has not yet been captured on the database w
VEHICLE DETAILS	All the vehicle details will be obtained from the vehicle maintenance screen.
ТАМК	Drag the arrow to indicate how full the fuel tank of the vehicle is, when it is booked in for the service or repair.
RADIO	Select Yes or No if the radio is still in the vehicle when it is booked in.
TOOLS	Select Yes or No if there are any tools in the vehicle when it is booked in.
SPARE WHEEL	Select Yes or No if the spare wheel is still in the vehicle when it is booked in.



#### **WORKSHOP DETAILS – JOB DETAILS**

Capture any instructions to the works team in the Instructions field.

Capture what work was done on the vehicle in Work Performed field.

Docu	ument Details Workshop	Details							
Job Details	Instructions	Perform Vehicle Service Check knocking noise on right rear Tyre Replace left reverse Light bulb					< >		
Vehicle Details Job [	Work Performed	Vehicle Service Completed - No added faults has been found					< >		
Vel									
Co	ode	Description	Туре	Unit Price	Qty	Disc %	Total		^
01	.6	Coilovers - Ford Ikon/Figo	PO	5 814.00	1.00	0.00		5814.00	
▶ LAI	B001	Labour Cost	PO	280.00	2.00	0.00		560.00	

Any previous jobs completed on this vehicle can be seen by selecting the job and clicking on the View Job button. Everything on the previous Job Card can be viewed.

NUMBER	ACCNUM	NAME	DOCUMENT	SupplierDocNo	BRANCH	DBRANCH	DOC1 ^	977
•	15 D-000	Debtor with Details	JOB61		000		J	
	16 D-018000000000	Debtor - Job Workshop Module Testing	JOB63		000		J	View J
	18 D-000	Marlon Dane Lawn	JOB65		000		J	viewu
	19 D-000	Marlon D Lawn	JOB56		000		J	
	23 D-000	Marlon Dane Lawn	JOB66		000		J	
	24 D-018000000000	Debtor - Job Workshop Module Testing	JOB68		000		J	
	28 D-018000000000	Debtor - Job Workshop Module Testing	JOB71		000		J	
	33 D-018000000000	Debtor - Job Workshop Module Testing	JOB80		000		J	
	34 D-018000000000	Debtor - Job Workshop Module Testing	JOB80.1		000		J	
	35 D-018000000000	Debtor - Job Workshop Module Testing	JOB80.2		000		J	
	36 D-018000000000	Debtor - Job Workshop Module Testing	JOB80.3		000		J	

Any stock items that are used to perform the job, must be captured on the grid. The stock items will be all materials and labour used to perform the job.

Code	Description	Туре	Unit Price	Qty	Disc %	Total	^
016	Coilovers - Ford Ikon/Figo	PO	5 814.00	1.00	0.00	5 814.00	
LAB001	Labour Cost	PO	114.00	2.00	0.00	228.00	

CODE	Enter the stock code number and press Enter, or use the search facility to search for the appropriate stock item.
DESCRIPTION	The stock description as defined in the Item Maintenance section will be displayed. Press Enter to accept this description.
ТҮРЕ	The Type field displays different types of pricing that is used once the stock item is entered. PO = Original Price, P1 =- Retail Price, P2 = Wholesale Price, P3 = Alternative Price1, CL = Latest Cost, CA = Average Cost, CH = Highest Cost, CB = Base Cost, PL = Custom Price List, PM = Promotion Price etc
UNIT PRICE	If selling price changes are not allowed, this field will not be accessible. The normal selling price or the linked price for the debtor will appear in this field.
QTY	Enter the quantity of the item to be used or sold or credited.
DISC %	Enter the line item discount percentage, if any.
TOTAL	The total field automatically displays the full line total. In other words, if the item price is R10.00 and the quantity is 5, then the line total will display R50.00.



#### JOB CARD

				ard			
IQ RETAIL (P 25 QUANTUM TECHNOPARI STELLENBOS 7600	1 ROAD		Fax E Ma Vat I	phone iil Registration No vice Date	021 880 04 021 880 04 info@iqreta 476020551 11/09/201	88 il. co.za 10	
Marlon Dane 69 Highbury Highbury Kuils River 7580			Reg Year Mod Mak VIN	el e	Vehicle CF199348 2014 FORD IKON 1.6 AMB 0000000999		000 0000 00
Account No	Invoice Date	Order Number	Representative		Job Card Numb	er	Pag
D-000	11/09/2017		1 Jimi	-	JO B65		1 of
Instructions 100000km Service	28		Servic	Performed e			
			Rotate Brake Shock	Test			
item Code	Description		Rotate Brake Shock	Test s Test	Disc %	VatAmnt	Line Tota
item Code	De scription Labour Cost		Rotate Brake Shocks Replac	Test s Test cambelt	Disc %	VatAmnt 206.32	
			Rotate Brake Shocks Replac Quantity	Test s Test xed cambelt Unit Price	Disc %		1 473.
LAB 001 001 002	Labour Cost Cambelt Brakes Test		Quantity 6.00 4.00	Test s Test xed cambelt Unit Price 245.61 3 070.18 110.00	Disc %	206.32 429.82 61.60	Line Tota 1 473.0 3 070.1 440.0
LAB 001 001	Labour Cost Cambelt		Quantity 6.00 1.00	Test s Test and cambelt Unit Price 245.61 3 070.18	Disc %	206.32 429.82	1 473. 3 070.



#### **BUTTON FUNCTIONALITY**

		<b>4</b>			5	
Supervisor Logoff Import	F7 Long Desc.	F8 Item Details	CRM	Delete Zero Items	Flash	F6 Accept

SUPERVISOR LOGON/LOGOFF	Select Supervisor Logon to be able to make changes that require the supervisor access level.
IMPORT	The import button allows the you to import stock item information into the job card.
F7 LONG DESC.	Use the long description option when the stock item code is asked for in the body of the invoice. This descriptive memo will be printed below each item code line entry on the invoice. if there is a requirement to add a comment that pertains to the invoice and not to an item, select the F7 Long Desc. Option when the last item on the invoice is highlighted.
F8 ITEM DETAILS	The item details option allows you to view the current item's details. This means that the item that is currently highlighted in the screen, that item's details will be seen if the item details option has been selected.
CRM	This button is only visible when you are registered for the CRM module, but the CRM Module is still in development.
DELETE ZERO ITEMS	DELETE ZERO ORDER QUANTITY
	If there are any items with zero quantities, they call all be deleted by selecting this option.
	DELETE ZERO REMAINING QUANTITY
	If there are any items with zero remaining quantities on a partially invoiced job card, they can be deleted by selecting this option.
FLASH	The flash option allows you to draw a quick flash report that has been setup specific to workshop job amendments. This makes it easy if you need to see what the item was sold for previously to the relevant debtor.
F6 ACCEPT	Select the accept option to save all the data captured or the changes made to the job card.

#### **INVOICING OF JOB CARD**

The invoicing option under processing allows you to convert a job card into an invoice.

Only a job card where the job status is no 5 - Vehicle Collection/Delivery, can be converted to an invoice. If the vehicle is not yet ready for collection or delivery, you will get an error message:

Error	×
$\bigotimes$	Vehicle is not yet ready for Collection/Delivery
	ОК

**NOTE**: If the invoice must be processed before the vehicle is ready for collection or delivery, you must change the job status to 5. Vehicle Collection/Delivery.

Remember that you won't be able to edit the job card after it has been invoiced.



## OUTWORK

The Outwork option is for sending repair jobs to suppliers. This option allows you to keep track of the repair jobs that were sent to other service suppliers.

Example: A vehicle is sent for panel beating after an accident, this job must be done before you can repair and replace some parts.

Job	Information				Status Definition
	Job Number	JOB85			1 = New
<b>i</b> QRetail	Account	D-018000000000			2 = At supplier
Ketail	Registration	CF199348			
ENTERPRISE	Contact				3 = Returned from supplier
Enterrise	Date	17/10/2017	-		4 = Processed
Outwork Data					
	escription oilovers - Ford Ikon/Figo		Cost Price 5000 R5 500.00	Status 1	^
V 016	ollovers - Ford Ikon/Figo		5000 KS 500.00	1	
					¥
					<b>V</b>
Report	Delete	Send	Return	Reset	Accept
<u>Report</u>	Delete	genu	Regum	N <u>e</u> set	Decebe

#### **JOB INFORMATION**

JOB NUMBER	The Job number refers to the number assigned to the job card that was selected for this vehicle.
ACCOUNT	The account field shows the customer/debtor's account number that is stored on the system.
REGISTRATION	Type the registration details of the item or the relevant client.
CONTACT	The contact field holds the name of the contact person the supplier where this job is currently situated.
DATE	The date the job is expected to be completed.

#### **STATUS DEFINITION**

The status field indicates the status of the job as it is with the supplier.

1 = NEW	If the vehicle or item has not yet been sent to the supplier, the status will be 1. (New job)
2 = AT SUPPLIER	If the vehicle or item has been sent to the supplier, then the status is updated to 2. Select the Send button at the bottom of the screen to change the status to 2.



3 = RETURNED FROM SUPPLIER	If the vehicle or item has been repaired and returned, the status must be updated to 3. Select the Return button at the bottom of the screen to change the status to 3.
4 = PROCESSED	Once the job has been completed, the status will be updated to 4.

#### **OUTWORK DATA**

ITEM CODE	The item code of the item that is being sent away for repair.
SUPPLIER	The supplier field shows the supplier where the job has been sent to for the repair. The supplier field access the creditors database and therefore must already exist on the system.
DESCRIPTION	The description field shows the description of the stock item that has been sent away to the supplier for repair.
COST	The cost field refers to the cost of this item that has been placed on the job card for repairs. The cost price is exclusive of VAT.
PRICE	The price field indicates the selling price of the item. The price is exclusive of VAT.
STATUS	The status field indicates the status of the job as it is at the supplier.

#### **BUTTON FUNCTIONALITY**

REPORT	The report option allows you to change the design of the Outwork Report.
DELETE	The Delete option allows you to delete any existing information currently in the outwork.
SEND	The send option sets the status of the vehicle or item as "Sent to Supplier" (Status 2).
RETURN	The Return option sets the status of the vehicle or item as "Returned from Supplier" (Status 3).
RESET	The Reset option rests the status of the vehicle to "New" (Status 1).
ACCEPT	The accept option allows you to save the newly or modified outwork entry.

**NOTE**: The buttons that change the status of the vehicle have security attached to them. This means that each button can be configured with a security access level.

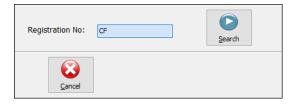
## SEARCH REGISTRATION

Processing	Debtors (	Creditors Sto	ck Ledge	er Utilities	Support	Point of Sale	CRM	Workshop	Windows	Help	Shortcuts
	ß		2	2007 SL							
Vehicle Maintenance	Job Amendments	Search Registration		Search Email Address	Reports *						
		Workshop	)								

The search registration option enhances the search of a vehicle when a client books a service, when it finds the vehicle, a job card will be opened.

If an existing Registration number is entered and the search button is selected, a job card will open.

If you don't have the full Registration number, you can enter the number up to where you have it and then select the search button. In other words, if you know the registration number starts with CF, but you don't know the rest, you can type in CF in the search screen and select the search button.



The Vehicle Search screen will appear with all vehicles that start with CF. if there is only vehicle that starts with CF, the job card will open.

Search By - do	ouble dick to d	hange				
RegNum	AUTO	AccNum	Name	Address1	Address2	^
CF000000	3	D-008	COD Client			
CF009009	4	D-000	Debtor with Details	PO Box 123	Hollywood	
CF111111	1	D-001	Normal Vat Client			
CF199348	5	D-018000000000	Debtor - Job Workshop Module Testing	PO Box1	REGION	
CF222222	2	D-000	Debtor with Details	PO Box 123	Hollywood	
<					>	~
Cancel			Select Visible Fields	Search	Accept	

**IMPORTANT**: Always check if a vehicle is not yet on the system, before creating new records. You will end up with duplicated data.



# SEARCH CELL NUMBER

Processing	Debtors	Creditors	Stock	Ledger	Utilities	Support	Point of Sale	CRM	Workshop	Windows	Help	Shortcuts
Vehicle Maintenance	Job Amendments	Search Registratio	Sear		Search Email Address	Reports						
		Works	hop									

The search cell number option enhances the search of a vehicle when a client books a service.

Cellphone No:	0821234567	Search
Cancel		

Once the Cell number is entered and the search button is selected, a Vehicle Search screen will appear, with all the vehicles linked to this cell number listed or open a job card if only one vehicle is found. The user must select the correct vehicle to open a new job card.

Search By - dou DEFAULT VIN Make AccNum	uble dick to ch	hange			
			Name	Address1	Ac 🔨
CF 009-009 CF 222-222		D-000 D-000			
٢					<b>`</b>
<u>Cancel</u>			Select Visible Fields Search	Act	ept (

# SEARCH EMAIL ADDRESS

Processing	Debtors (	Creditors	Stock Ledge	er Utilities	Support	Point of Sale	CRM	Workshop	Windows	Help	Shortcuts
Vehicle Maintenance	Job Amendments	Search Registration Worksh	Number	Search Email Address	Reports						

The search email address option enhances the search of a vehicle when a client books a service.





Once the email address and the search button is selected, a Vehicle Search screen will appear, with all the vehicles linked to this email address, or will open a job card if only one vehicle is found. listed. The user must select the correct vehicle to open a new job card.

Search By - dou DEFAULT VIN Make AccNum	ible dick to d	hange			
RegNum // ▶ CF 009-009 CF 222-222	4	AccNum D-000 D-000	Name	Addre	 A. ^
۲.					×
Cancel			Select Ysible Fields	search	Accept

## REPORTS

Processing	Debtors	Creditors	Stock Led	ger Utilities	Support	Point of Sale	CRM	Workshop	Windows	Help	Shortcuts
Vehicle Maintenance	Job Amendments	Search Registratio	Search Cel	Search Email Address	Reports						
		Works									

#### **JOB PROGRESS REPORTS**



The Job Progress Reports option provides you with the option to list currents jobs by status. Select the Job status and export, preview, print or email the report as required.

Job Status
All
OReserved
⊖ Booked-In
O Work In Progress
O Waiting for Parts
Cleaning Service
Collection/Delivery



ob Number	Order No	Registration No	Account	Name		Year	Manufacturer	Model	VIN No	Start 🗠
OB80.5		CF199-348	D-018000000	Debtor ·	- Job Workshop Module Testing	2014	FORD	IKON 1.6 AMBIENTE	00000009999999999990000000000	13/1
OB81.1		CF199-348	D-018000000	Debtor -	- Job Workshop Module Testing	2014	FORD	IKON 1.6 AMBIENTE	00000009999999999990000000000	13/1
OB82.1		CF199-348	D-018000000	Debtor -	- Job Workshop Module Testing	2014	FORD	IKON 1.6 AMBIENTE	0000000999999999999000000000	13/1
OB85		CF199-348	D-018000000	Debtor -	- Job Workshop Module Testing	2014	FORD	IKON 1.6 AMBIENTE	00000009999999999990000000000	17/1
OB86.2		CF 199-348	D-018000000	Debtor -	- Job Workshop Module Testing	2014	FORD	IKON 1.6 AMBIENTE	0000000999999999999000000000	17/1
OB84.1		CF199-348	D-018000000	Debtor ·	- Job Workshop Module Testing	2014	FORD	IKON 1.6 AMBIENTE	00000009999999999990000000000	13/1
										>

#### **BUTTON FUNCTIONALITY**

SELECT VISIBLE FIELDS	This option enables the user to change the visible information on the screen.
FILTER	This option allows the user to filter for specific information on this screen. <b>NOTE</b> : The filter options are case-sensitive, meaning that if the description was captured as capital letters, the filter option also must be entered as capital letters.
REPORT OPTIONS	The Report Options allow you to Preview, Print, Design or Email the report.
EXPORT	The Export option allows the user to export the report in the following formats: .CSV (comma separated), TXT, HTML, XML and XLS (Excel).
CLOSE	Allows you to close the screen.

## **JOB HISTORY REPORTS**

The Job History report provides a list of all the job cards that are in the history view.



08/0 08/0 08/0 10/0 13/0 13/0 13/0 13/0 13/0
08/0 10/0 13/0 13/0 13/0 13/0 13/0
10/0 13/0 13/0 13/0 13/0 13/0 11111111 16/0
13/0 13/0 13/0 13/0 13/0 11111111 16/0
13/0 13/0 13/0 13/0 111111111 16/0
13/0 13/0 11111111 16/0
13/0 11111111 16/0
.11111111 16/0
1 5 10
15/0
11111111 16/0
14/0
11111111 16/0
00000000 24/0
00000000 07/0
24/0
00000000 11/0
00000000 23/0
15/0
15/0
11/0
00000000 11/0
00000000 18/0
18/0
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#### **BUTTON FUNCTIONALITY**

SELECT VISIBLE FIELDS	This option enables the user to change the visible information on the screen.
FILTER	This option allows the user to filter for specific information on this screen. <b>NOTE</b> : The filter options are case-sensitive, meaning that if the description was captured as capital letters, the filter option also must be entered as capital letters.
REPORT OPTIONS	The Report Options allow you to Preview, Print, Design or Email the report.
EXPORT	The Export option allows the user to export the report in the following formats: .CSV (comma separated), TXT, HTML, XML and XLS (Excel).
CLOSE	Allows you to close the screen.

---End of Document---

