



ePick - Improve pick accuracy in your branch and deliver great customer service



ePick

Ensuring that stock is picked efficiently and accurately is key to delivering the right products to your customers on time – and every time.

Using the intuitive and easy-to-deploy ePick app, you can now automate the process of picking in branch. Simply select your next pick on your mobile device, and you will be guided to each bin location to pick the product. With easy access to product images, you can also perform a visual check if required.

ePick will work in offline mode once the pick has been selected, making it easy to move between different locations in the branch and the yard as the pick is being fulfilled.

Once the user has completed the task, then the confirmation details are automatically uploaded to IQ, and the pick confirmed – the order is now eligible to be invoiced!

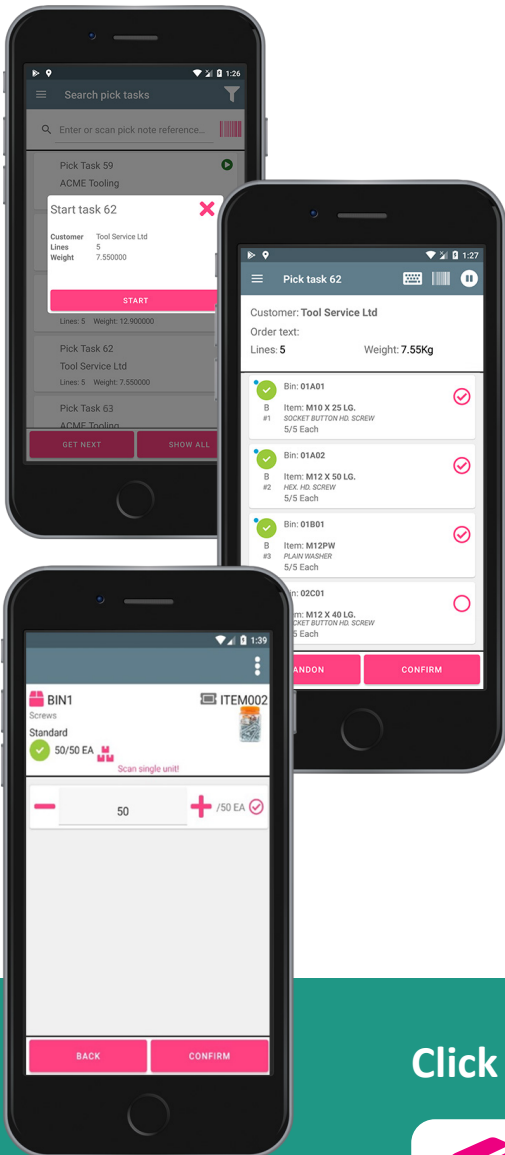
Using ePick allows for picks to be directed to different areas of your branch, e.g. to the yard or to the branch stock locations. As the user selects the pick, they have full visibility over all products and quantities to be picked. Once the user begins the pick task, they are guided to each bin in sequence. Once at the bin, the user confirms the quantity picked. They can do this by confirming the full quantity, scanning the product barcode or keying in the quantity picked.

Key benefits

- Fast and accurate picking process
- For use in Warehouse or Branch or Yard location
- Picks immediately available on your mobile device
- Reduce errors and speed up the picking process
- Users are guided to each bin in sequence
- Scan product barcodes to confirm, improving pick accuracy
- Order confirmed on pick completion – the order is ready to be invoiced
- Improve efficiency, deliver enhanced customer service
- Sort picking based on urgency, customer, route or delivery method
- Pause picking
- Both order & line-by-line comments and instructions
- Multi-location picking
- Serialised & batch-based products



Product Datasheet



They can also view the other bins in which this product is normally stored, together with the total free stock in the branch, should they need to do so (e.g. if there is not enough stock in the bin to fulfil the required quantity). If a line is short-picked, then the user can record a reason code.

ePick is designed to enable a number of different product types to be easily picked, including batch/pack controlled, bin and serial items. The user will capture the required details for each line and can easily complete the pick. In addition to viewing the product images, the user has visibility of any text or special instructions recorded on the order. This ensures that they are aware of any special requirements; for example additional packaging may be required. Once the user has completed the pick, they are presented with a list of the items picked, and they can confirm that all is in order. Once confirmed, the app will simply connect to IQ, and all details will be uploaded.

If a problem has been encountered during picking, then the user can create an exception on the device. They may have found that the goods were damaged or may not be able to locate the stock. When they confirm the pick, a notification will be generated in IQ and details of the problem will be forwarded electronically to management to be resolved.

ePick is a solution that enables you to streamline the picking process, improve the accuracy of picks, and enable the workload to be spread between different areas of the branch. Removing the need for paper reduces both costs and speeds up the process, increasing efficiency and helping you deliver the service that your customers expect.

[Click here to see our other mobile solutions:](#)



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