



Retail

IQ Retail's comprehensive, fully integrated solutions, have built-in flexibility to offer single or multi-site as well as single or multi-terminal capability to meet the solution requirements of any retail merchant. IQ Retail combines robust accounting functionality with integrated point-of-sale, inventory control, quotations, purchase orders, accounts receivable, accounts payable, custom ordering, ledger and everything in between. It gives you traceability throughout the system with exceptional audit tracking and reporting, providing a complete business management system for the Retail industry.

Benefit from our add on modules offered for the Retail industry:

ePOD:

Electronic Proof of Delivery is an app, fully integrated with your IQ Software, that is installed on a driver's mobile device that provides the ability of managing the customer delivery cycle, check off & confirm the delivery, capture recipient names, obtain signatures & to automatically inform staff of any issues that may have surfaced during the delivery so that they can be resolved quickly & efficiently.

Benefits:

- Reduce errors in delivery & improved error resolution
- Digital audit trail reduced disputes
- Signed PODs available electronically and immediately
- Reduced stock losses
- Delivery notifications to clients
- Record damages, capturing narrative and images - provides immediate notification to branch staff of failed or abandoned deliveries
- Customer satisfaction survey, allowing you to take immediate action when notified of a dissatisfied customer

SingleView Module:

SingleView is a new and enhanced system that enables operators to gain instant access to all customer information from one single screen, as well as process relevant sales documents like quotes, invoices, sales orders and job cards. This module is designed to streamline your sales processes.

Benefits:

- Execute all actions from one single screen
- Simplified, easy to use system
- Enhanced efficiency in customer service
- Inter branch view of stock

Features:

- Quick Debtor search functionality
- Quick sock search functionality
- Quick historical document search
- Quick item selection functionality
- Quickly preview or print documents
- Item details functionality
- Save and recall documents
- Adjust line items on the fly
- Customisable and sortable grid screen

IQ POS Offline:

IQ POS Offline is a supplementary feature to the IQ solutions, designed to allow users to continue trading on a localised instance of their IQ software in the unfortunate event of connectivity failure.

Benefits:

- Utilise FTP protocol to send files to branch and head office and vice versa.
- Trade offline in POS.
- Send stock, departments, promotions and promotion items from head office to branch.
- Transactions to stock and ledger are posted after day end procedure at branch and head office.

IQ Retail offer numerous functionalities:

- Extended product hierarchy (groupings, sub groupings, categories & ranges)
- Product price variants & associated items
- Multiple supplier & customer pricing models
- Multi store with head office & warehousing environment
- Auto re-ordering and replenishment defined per item
- Multiple stock count methods with full variance analysis, live or batch
- Multiple-dimensional promotions
- Lifecycle / batch control / expiry dates
- Rewards / loyalty programs, SMS marketing, Airtime, EFT & Business Intelligence integration
- Barcode scanning & printing
- And more...

Modules at a glance



Point of Sale



Stock Management



Sales Orders



Purchase Orders



Quotes



Bill of Quantity



Report Writer



Jobs Cards



Cash Book



General Ledger



Debtors



Creditors



Supplier Delivery Notes and Claims

Key features for our core products

- Inventory / Stock
- Supplier Delivery Notes and Claims Features
- Sales Orders

- Bill of Quantity
- Job Cards
- Advanced Reporting

- Point of Sales
- Report Writer Features
- Debtors/Accounts Receivable
- Creditors/Accounts Payable

Our solutions offer the following main features, among others

- Extra charges added to Invoices, Credit Notes, Goods
- Receiving, Returned Goods and Quotes
- Do Sell Price Maintenance while doing Purchase Orders
- Lock trading date on GRV / RTS / Purchase Order
- Print till slips from Invoicing
- Access to allow preview of documents before processing
- Sales order credit control
- Additional line comments for: Invoicing, Credit Notes, Sales Orders, Purchase Orders, GRV, RTS, Quotes and Job Cards
- Warning if Sales / GRV Quantity is greater than a pre-defined amount
- Cost Code for stock items

- Check selling under cost based on Latest Cost, Average Cost, Future Cost or Highest Cost
- Full Automatic Bank Imports for all banking institutions
- Aliasing of terminals per company
- Advanced user friendly filtering
- Multiple simultaneous concurrent windows with tile / cascading options
- Multiple stock ordering formulas (per stock item)
- Sales rate ordering
- Replenishment ordering
- Seasonal ordering
- Custom ordering

Payment options

Monthly or Upfront payment options available!